

Hamburg, April 5th

STELIA AEROSPACE IS AWARDED FOR THE QUALITY OF ITS SUPPORT

STELIA Aerospace has been recognized in the **Airbus Supplier Support Rating** on the first day of the Hamburg Aircraft Interiors Expo 2016 for the quality of its support, and received the award for:

“Excellent Customer Support Performance”

This rating rewards STELIA Aerospace as the only seat BFE supplier and is mainly based upon the Airlines' perception, as well as Airbus' perception and Suppliers' performance indicators. It assesses 3 fundamental areas:

- Product: Reliability, Documentation, Technical assistance (day-to-day and in-service problem solving).
- Service: Repairs performance, Spares performance, Communication, Warranty management, Flexibility.
- Cost: Operating cost and cost of spares/repairs.

The award ceremony took place at the Aircraft Interiors Expo in Hamburg, this morning, Tuesday 5th April 2016 from 10:00 to 11:00, at the Airbus booth. Attending the award ceremony on behalf of STELIA Aerospace were:

- Cédric Gautier, CEO
- Thierry Kanengieser, Vice President Cabin Interior,
- Eric Bouvier, Head of Customer Support

On the back of this performance, STELIA Aerospace is expanding its range of products and services to offer Customised Support Packages to our customers. Thierry Kanengieser, VP Cabin Interior, commented:

*“I am very pleased that **for the third time in a row, STELIA Aerospace has been awarded as Best BFE Seat supplier for its Customer Support Performance.** This award is dedicated to the STELIA Aerospace team who remain involved every day to meet our customers' satisfaction! We will keep on working hard to innovate, develop, deliver and support products and services to our worldwide customer base”.*

STELIA Aerospace, resulting from the merger, on 1st January 2015, between Aerolia and Sogerma, designs and produces business and first class passenger seats, aerostructure, and pilot seats. It has a turnover of 2 billion euros and 6,100 employees worldwide, making it

a world leader in the fields of aerostructure and seats for pilots and first-class and business class passengers.

STELIA Aerospace's luxury and bespoke First Class and Business Class seats are the first choice for prestige airlines worldwide. Engineering and manufacturing offices in Europe (Rochefort & Salaunes, FRANCE) and Africa (Casablanca, MOROCCO) create our inspired range. From the 'cocooning' CELESTE® to the efficient EQUINOX®, there's a solution for every airline and aircraft. Our best-selling SOLSTYS® and SOLSTYS® III offer business class excellence while the ULTIMATE 17® provides unparalleled first class luxury. All products have FAA and EASA approvals and are qualified for their relevant platforms.

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